

Pictured above—the US flag, hung between the Turtlecreek and Franklin Township Fire Ladders, during the 9/11 Remembrance Ceremony on Memorial Drive.

ATTENTION FIRE AGENCIES

The Fire Grant Application for Unication Pagers through the State of Ohio Fire Marshalls Grants Program opens October 2, 2023. The FY24 MARCS Grant application can be accessed through this [link](#)



REMINDER: MONTHLY MAINTENANCE
Wednesday, October 18, 2023

*CentralSquare maintenance 5:00am - 8:00am
 * Monthly maintenance 5:00pm - 8:00pm
<https://status.wcpsn.net/>

ESO UPDATE

NEMIS uploads to ESO are almost complete. We are currently working with the remaining departments to finish uploads. NFIRS submissions to ESO are complete. Any questions, please reach out to Joe Newton.

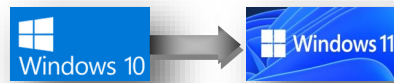
WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS It is time to start thinking about Mobile Data Computer/MDC (MDC – any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)) and their future with the upcoming Windows 11. The end date for Telecom’s use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware. As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro’s 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn’t supported. **Here are the current systems from Panasonic Toughbook line:**

G2 - CF20 replacement [CLICK HERE](#)

CF-33 [CLICK HERE](#)

FZ-55 [CLICK HERE](#)

CF-40 - Fully-rugged FZ-55 (No one has yet) [CLICK HERE](#)



Emergency Alert Test Reminder

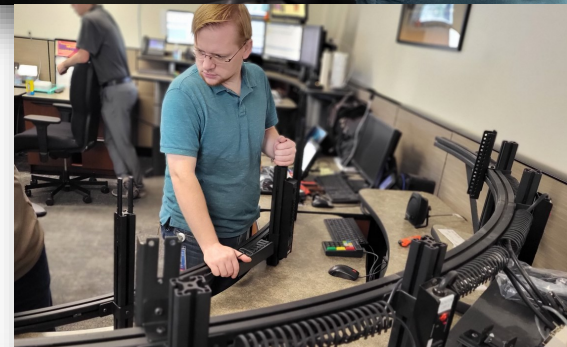
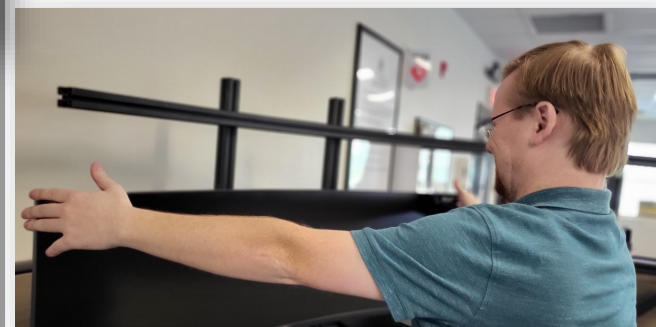
The Federal Communications Commission’s Public Safety and Homeland Security Bureau issued a [Public Notice](#) last week reminding Emergency Alert System (“EAS”) participants, wireless carriers, and the public that the Federal Emergency Management Agency (“FEMA”) will conduct a nationwide test of the EAS and Wireless Emergency Alerts (“WEA”) on October 4 ([Vol. XX, Issue 32](#)). The WEA test will begin at 2:18 p.m. EST using the National Alert classification of the Alert Message and the EAS test will begin at 2:20 p.m. EST using the Integrated Public Alert and Warning System. If needed, the back-up date for the tests will be October 11, 2023.

9/11 Remembrance Ceremony The Warren County Sherriff’s office held a 9/11 Remembrance Ceremony at the Warren County Campus on Memorial Drive, where the public gathered in remembrance of all of those who lost their lives and honor those survivors and those who sacrificed their lives on September 11, 2001. Many Fire, Law, and other public safety officials were there in observance of this day. **Telecom** was also present to support Warren County’s Public Safety and to give respect to our Heroes.



Dispatch Monitor Updates Continue

Telecom’s Data Systems team (DELTA) continue to work on installing the new monitors in Warren County Dispatch. This project is headed by Philip Bomer, Data Systems Technician II. These new 49 -inch widescreen monitors will provide the ECOs with much needed screen real estate and the new monitor layout will give them the opportunity to take full advantage of the queue options. We now have 10 of the 13 installed.



Warren County Chamber Alliance - 9th Annual Community Leader Fly-in

Gary Estes, Warren County Telecom’s Deputy Director, participated in 9th Annual Community Leader Fly-in! This annual trip offers government attendees an opportunity to learn more about Washington D.C. and the federal government. Attendees interact with government officials and agencies to advocate with “one voice” for Warren County, in support of our federal installations, promote economic development, and help improve the quality of life for those living and doing business within their communities. Gary was joined by many local leaders in business, government, and education.



Need help? Help@wcoh.net 513-695-HELP

October 2023

**October is Breast Cancer Awareness Month!
 Our very own, Jessica Johnson is 6 years Cancer Free!**



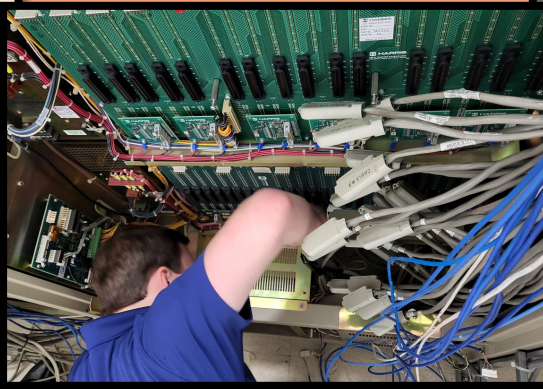
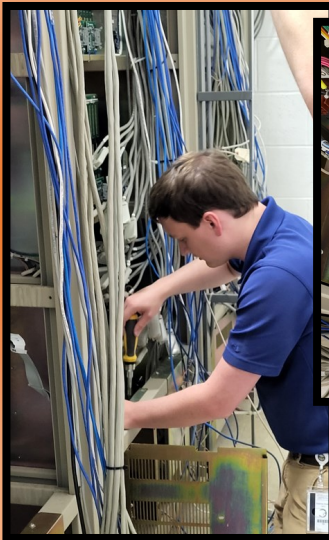
This October marks 6 years that Telecom's **Jessica Johnson** is "Cancer Free"! This is a huge benchmark for Jessica and Telecom would like to take a moment to say that this is a "cause for celebration"! As I wrote in last October's TELECOMatters, Jessica was (and still is) our *unsung hero* - she has achieved great things, committed acts of bravery and self-sacrifice, yet is not always publicly celebrated or recognized. We would like to recognize Jessica not only giving 110% to Telecom daily, but in her fight against breast cancer, she has sacrificed herself for the good of so many!

During her battle with Breast Cancer, she worked at Telecom through her chemo. She was out for her initial surgery, however, worked the whole time that she was receiving her treatments. Jessica is such strong person, a great role model of strength and grace, and one of the kindest people you will ever meet. She is a fighter, in a sense, that she didn't let this illness beat her or get her down, however she never wanted attention on herself, and pushed through every day with perseverance. She is proof of true courage! **"Life's not about how hard of a hit you can give... it's about how many you can take, and still keep moving forward"**. If you would like to learn more about her story, please click [here](#).

Harris Unit Removal On December 7, 2022, we shut down the Harris Phone System Unit. Fast forward to September and October of 2023, the Bravo team is now dismantling the last of the system for asset disposal, and removing all the cabling that it required.

The shut down of the Harris Phone System

On December 7, 2022 **Paul Kindell**, Director, flipped the "off" switch to shut down the Harris phone system. The Harris phone system supported the county for 30 years. All phone systems are officially on ShoreTel.



Even though OCTOBER is National Cybersecurity Awareness Month, at TELECOM "every month" is Cybersecurity Awareness Month! Telecom provides helpful "SCAM OF THE MONTH" articles to help raise awareness. SCAM OF THE MONTH - "BET ON CRIMINALS"

MGM Resorts International is an American hospitality and entertainment organization. This past week, MGM made headlines with the news of a cyberattack costing over 52 million dollars in lost revenue. Nearly all of MGM's hotels, casinos, and ATMs went offline. This massive attack started with a simple social engineering scam.

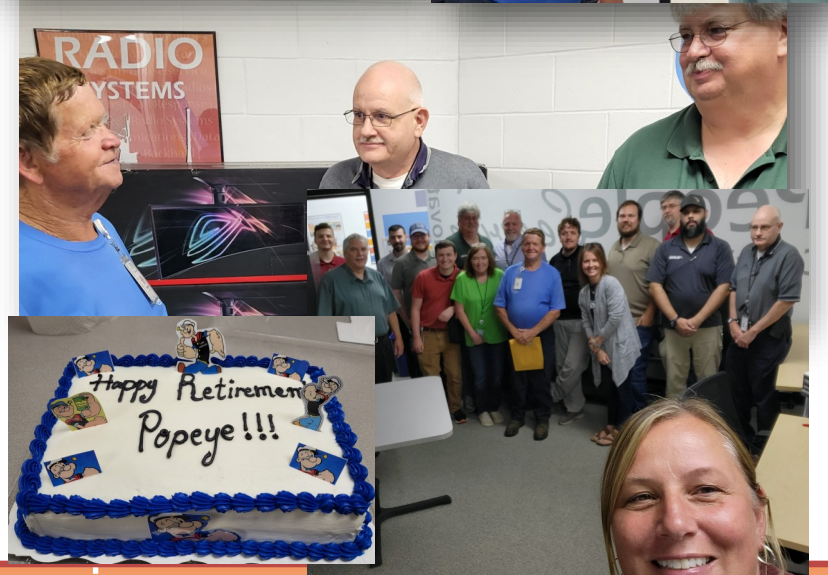
Using information found on a LinkedIn post, a cybercriminal impersonated an MGM employee and called their IT department. They asked to have their password reset, and the IT department reset the employee's password. This gave the cybercriminal access to the employee's account and eventually led to the cybercriminal taking over MGM's entire system. This is a great example of why it's important to learn how to protect yourself and others from similar attacks.

Follow the tips below to stay safe from similar scams:

- Be careful with the information you share about yourself online. Cybercriminals can use this information to target you in phishing attacks.
 - Confirm that the person you're speaking to is actually who they say they are. Try reaching out to them using another form of contact or by meeting with them face-to-face.
- Be suspicious of emails, texts, and social media posts that contain shocking information about this event. These may lead to disinformation, which is false information designed to mislead you.

Happy Retirement Richard Johnson "Popeye"! Telecom loves our Warren County family!

Telecom rallied around Facilities Management's "Popeye" and threw him a quick "retirement gathering". For 20 years, he worked at Warren County where he was deeply committed to his job and being the very best that he could be. He was in charge of making sure the grounds always looked beautiful, where he always made sure everything was in "tip top" shape. He was known for "never having a bad day" even on days where they pulled an "all nighter" with snow removal. Anything outside he took care of, he also helped with moving furniture, GovDeals, painting, and some custodial work. He was known for also being extremely proactive—an example was that he didn't have to be told to replace a flag when one was needed, or to replace flowers at the change of seasons. At **Telecom**, he helped with countless projects with a servant heart, and we are very grateful! Popeye is just an all-around great person, hard worker - he will be missed and we wish him the best!



Telecom October Anniversary & Birthdays!

<p>Kim McKinney 3 YEARS!!!</p> 	<p>Debbie Griffith 10/7</p> 	<p>Jessica Johnson 10/22</p> 	<p>Jeff Cepin 10/25</p> 
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#TCKUDOS

Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we'll send it to you and your Supervisor/Department Head.

If you know of someone from Telecom that has gone over and above, please take the time to [nominate](#) them!